

SHE HOLDS THE KEY TO OUR HEARTS TERMS & CONDITIONS

Campaign rules of Willowbridge Shopping Centre ("Willowbridge Shopping Centre") She Holds The Key To Our Hearts Campaign from 1 – 31 May 2024.

This campaign is undertaken by Willowbridge Shopping Centre (referred to as the "Promoter"). These rules are the official rules of the campaign ("Campaign Rules"). The Campaign Rules will govern and apply to this campaign. Please take note of and review these Campaign Rules. By your participation in the campaign, you agree that these Campaign Rules will govern all aspects of your relationship with the campaign, the agents or advisors and sponsors connected to the campaign and the Promoter. The campaign rules can only be modified or amended by the Promoter (in its reasonable discretion) in a written revision of these rules posted on the Willowbridge Shopping Centre Website or by way of any other official campaign communication procedures in order to reach as wide a participating audience as is reasonably possible in the circumstances.

1. Eligibility and Participation

KEYRINGS

1.1 The campaign is organized and undertaken by the Promoter.

1.2 Any person who is a director, business partner, permanent/casual employee or agent of or consultant to the Promoter or any of their immediate families, including spouses, life partners, parents, children, brothers or sisters or a past permanent/casual employee who has resigned within 6 months or tenants or their permanent/casual employees in Willowbridge Shopping Centre or any other person who directly or indirectly controls or is controlled by the Promoter is not eligible to participate in this campaign.

1.3 Any person who is a supplier of goods or services in connection with this campaign is not eligible to participate in this campaign.

1.4 Keyrings are available while stocks last.

2.1.1 Entries:

The campaign will run 1 – 31 May 2024. Receipts are valid from 1 – 31 May 2024. Keyrings may be collected on the following dates and times.

Dates:

- 03 – 05 May 2024
- 10 – 12 May 2024
- 18 – 20 May 2024
- 24 – 26 May 2024
- 31 May 2024

- Friday 10:00 – 18:00
- Saturday 10:00 – 18:00
- Sunday 10:00 – 15:00

Times:

2.1.2 To collect a keyring customer are required to spend R 250.00 or more at any store located at Willowbridge Shopping Centre (**Willowbridge Village does not form part of Willowbridge Shopping Centre**).

2.1.3 Multiple receipts may not be used.

2.1.4 One keyring per customer.

2.1.5 One keyring per receipt.

2.1.6 Receipts from purchases during the week may be redeemed on weekends.

2.1.7 No keyrings may be reserved for customers under any circumstances.

2.1.8 The Promoter does not accept any responsibility for any keyrings that are damaged or lost once the customer has taken ownership.

2.1.9 All risk and liability pertaining to the prize shall pass to the winners on signature of receipt by the prize winner/s.

2.1.10 The customer hereby agrees to indemnify the Promoter, its directors, its agents, permanent/casual employees (permanent/casual), its affiliates, its advertising agencies, its suppliers, its consultants or its advisors and holds the Promoter,

its directors, its agents, permanent/casual employees, its affiliates, its advertising agencies, its suppliers, its consultants or its advisors harmless against all and any claims as a result of any defective or damaged keyrings.

HEART LOCKER

The campaign will run 1 – 31 May 2024. Receipts are valid from 1 – 31 May 2024. Stand a chance to win a prize from the Heart Locker on the following dates and times.

Dates:

- 03 – 05 May 2024
 - 10 – 12 May 2024
 - 18 – 20 May 2024
 - 24 – 26 May 2024
 - 31 May 2024
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- Friday 10:00 – 18:00
 - Saturday 10:00 – 18:00
 - Sunday 10:00 – 15:00

Times:

2.2.1 To stand a chance to win a prize customer are required to spend R 250.00 or more at any store located at Willowbridge Shopping Centre (Willowbridge Village does not form part of Willowbridge Shopping Centre).

2.2.3 Multiple receipts may not be used.

2.2.4 One opportunity to unlock a locker per day per customer.

2.2.5 Receipts from purchases during the week may be redeemed on weekends.

2.2.6 All risk and liability pertaining to the prize shall pass to the winners on signature of receipt by the prize winner/s.

2.10 The customer hereby agrees to indemnify the Promoter, its directors, its agents, permanent/casual employees (permanent/casual), its affiliates, its advertising agencies, its suppliers, its consultants or its advisors and holds the Promoter, its directors, its agents, permanent/casual employees, its affiliates, its advertising agencies, its suppliers, its consultants or its advisors harmless against all and any claims as a result of any defective or damaged prize.

5. General

5.1 The judge's decision is final, and no correspondence will be entered into.

5.2 The Promoter reserves the right to cancel or alter any aspect of the campaign or the Campaign Rules at any time in the Promoter's sole discretion and without any liability.

5.3 If a participant contravenes these Competition Rules, the participant may, in the Promoter's sole discretion, be disqualified.

5.4 The Promoter, its directors, permanent/casual employees, agents, its affiliates, its advertising agencies, its suppliers, its consultants or advisors shall not be liable for any claim for any loss, damage or injury arising or suffered by any person entering this competition in any manner whatsoever including, but not limited to, personal injury or death, or any harm caused to any participant, or for damage, loss or destruction of any property of any participant arising from negligence by the Promoter, its directors, permanent/casual employees, agents, its affiliates, its advertising agencies, its suppliers, its consultants or advisors (other than gross negligence by the Promoter, its directors, permanent/casual employees, agents, its affiliates, its advertising agencies, its suppliers, its consultants or advisors).

5.6 The participants in this competition are aware and agree that in order for the Promoter to conduct this competition, the Promoter must collect and use the personal information obtained from the participants.

5.7 Any person who participates in this competition shall be deemed to have accepted the Competition Rules and agrees to be bound by them.

5.8 The laws of the Republic of South Africa shall govern this competition.

6. Data Protection

6.1 By submitting an entry into this competition, participants are sending their personal information to the Promoter who will at all times process their personal information in accordance with the Protection of Personal Information Act, 4 of 2013 ("POPIA"). All information will be treated in accordance with the Promoter's Privacy Policy available at

www.willowbridge.co.za

6.2 By entering the competition, participants hereby agree to the Promoter's Privacy Policy.

6.3 By entering the competition, participants agree to the Promoter sending them e-newsletter communications.

6.4 Where participants have consented to receiving marketing materials from sponsors of prize draws, participants understand that their personal information will be treated in accordance with the sponsor's privacy policy (not the Promoter's) and that it is the sponsor who is responsible for ensuring that the participant's personal information is treated in accordance with POPIA. Should participants have any queries or complaints in relation to a sponsor's treatment of their personal information, the participant must refer that complaint directly to the sponsor.