

**Willowbridge Shopping Centre**  
**Carrot Quest Easter Zone – Terms & Conditions**

**Entry to the Carrot Quest Easter Zone is subject to availability. Participants are requested to be patient during peak periods. These measures are in place to ensure a fun, fair, and safe experience for all.**

### **1. How to Qualify for Entry**

To gain access to the Carrot Quest Easter Zone, participants must meet one of the following criteria:

- Spend R200 or more per participant at any store located within Willowbridge Shopping Centre or the Slow Market.
- Be a VIP Parking Card holder, who qualifies for one complimentary entry.
- Willowbridge Village stores are excluded.
- **Tenants of Willowbridge Shopping Centre and their staff are not permitted to participate.**

### **2. Receipt Rules & Spend Requirements**

- All receipts dated 29 March – 7 April 2025 are valid.
- Multiple receipts may be combined to reach the required spend.
- A minimum spend of R200 per participant is required.
- This means, for example:  
A family of 4 must spend a minimum of R 800.00 in total.  
A family of 6 must spend a minimum of R 1 200.00 in total.
- **Spend thresholds do not stack. Spending more than R200 does not grant additional entries for the same participant.**
- One qualifying spend equals one entry per person.

### **3. Participation & Flow**

- The experience operates on a continuous-flow basis.
- Participants move at their own pace but will be guided by event staff to ensure all guests can be accommodated where possible.
- A one-directional flow must be followed at all times.
- Participants must follow all staff instructions to maintain a smooth, safe, and fair experience.
- Each activity allows one turn per participant only.
- No repeat participation in activities once completed.

### **4. Activity & Egg Allocation**

- Eggs are earned through successful participation in designated activities.
- The **Bunny Burrow Ball Pond** is limited to a **maximum of 5 eggs per person**.
- A **maximum of 10 eggs per person** applies, regardless of performance.

### **5. Age & Supervision**

- The experience is designed for children and families. Children must be old enough to safely participate and enjoy the activities (generally ages 3 and up).
- Children must be supervised by a parent or legal guardian at all times.
- All staff instructions must be followed for safety and flow management.

## **6. Safety & Conduct**

- Participants enter and take part at their own risk.
- Unsafe, disruptive, or inappropriate behaviour may result in removal from the experience.
- Management reserves the right to refuse participation to any individual who does not comply with these Terms & Conditions.

## **7. Stock, Rewards & Availability**

- Easter egg rewards are available while stocks last.
- The size and contents of Easter eggs may vary.
- Willowbridge Shopping Centre reserves the right to substitute rewards if necessary.
- Any prizes found inside eggs are subject to individual tenant Terms & Conditions.

## **8. Allergen Notice**

- Easter eggs are manufactured in a facility that may contain traces of nuts and other allergens.
- Willowbridge Shopping Centre accepts no liability for allergic reactions.

## **9. Data Collection**

- Participation may require the submission of customer information.
- All personal data collected will be processed in accordance with POPIA and applicable privacy legislation.

## **10. General & Liability**

- Willowbridge Shopping Centre reserves the right to amend, cancel, reschedule, or modify the event or these Terms & Conditions at any time without prior notice.
- Decisions made by centre management and event staff are final.
- Willowbridge Shopping Centre (the Landlord), including its employees, agents, representatives, contractors, and managers, shall not be liable for any claim, loss, damage, injury, or death arising directly or indirectly from participation in this event or entry onto the premises, including loss or damage to property.